John Doe

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EDUCATION

The University of Texas at Dallas May 2015
M.S., Information Technology Management **GPA 3.8**
B.S., Management Information Systems; Minor in Enterprise Systems

CERTIFICATIONS & TECHNICAL SKILLS

Certifications: SAS Certificate in Business Intelligence and Data Mining, Six Sigma Lean Professional (SSLP)
Analysis Tools: SAS (Enterprise Miner), SAP Business Objects, Google Analytics, MS Excel
Programming: SQL, PL/SQL, UNIX, C, HTML, SAS Programming
Operating Systems: UNIX, Windows
Software: SAP (WebL, Analysis for Excel, OLAP and ERP), Crystal Reports, MS Visio, MS Project
Databases: Oracle, DB2, SQL Server

BUSINESS EXPERIENCE

Gerson Lehrman Group, San Francisco, California

Client Relationship Manager September 2012– August 2013

- Managed 50+ projects for advertising initiatives within the energy and textile industries
- Predicted social media campaign effectiveness utilizing SAS Enterprise Miner which resulted in 125 new client accounts

HR Information Systems Analyst August 2011 – August 2012

- Implemented HRIS - SAP HCM module and collaborated with vendor and HR users for 500+ employee base
- Developed specifications of new web-based system applications for bid proposals

Ericsson, Plano TX

Business Analyst Internship June 2010 – December 2010

- Coordinated supplier on-boarding and delivery process improvements for services
- Determined market supply chain needs and completed supplier performance reviews

ACADEMIC PROJECT

Business Intelligence/Analytics January 2014 – May 2014

- Analyzed demographic information and website market trends to identify new revenue strategies

Software Analysis and Project Management September 2013 – December 2013

- Proposed a new system to allow customers to view wait times and to improve scheduling
- Identified project requirements and scope and team responsibilities and designed the project timeline
- Created Xcelsius dashboard design and utilized SAP Crystal Solutions for data visualization and reports

LEADERSHIP EXPERIENCE & ORGANIZATIONS

CMC Leadership Council, UT Dallas September 2013 – Present
SAP Users Group, UT Dallas September 2013 – Present
Habitat for Humanity, Volunteer Coordinator September 2013 – Present

ADDITIONAL INFORMATION

Eligibility: (USPR) Eligible to work in the U.S. with no restrictions